

# 05-08 Bluetooth and Electronic Devices	
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Process Owner	Director's Office

Policy Approved:

David Newman, Director, Solid Waste Management

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I. Policy

This policy supersedes previous departmental policies dictating the use of electronic devices while operating a city-owned vehicle.

- Solid Waste Management Department (SWMD or Department) employees are prohibited from holding an electronic device or entering information by hand into an electronic device while operating a City vehicle.
- Other prohibited behaviors while operating a City vehicle include reading or writing a text message, viewing non-work related images, or gaming. Other risky behaviors such as repeatedly glancing or looking at an electronic device or extended use of the electronic device for non-work related activities are also prohibited.
- All employees must abide by the rules pertaining to hand-held mobile communication devices set forth in Chapter 19 of the City of San Antonio's Code of Ordinances.
- All employees driving commercial motor vehicles must abide by the Federal Motor Carrier Safety Administration (Federal Register, Volume 76, Number 232) law, which prohibits drivers of commercial motor vehicles from using hand-held mobile phones while driving a commercial motor vehicle.

II. Definitions

- Electronic Device Any device used for audio, video, or text communication.
 This includes but is not limited to cell phones, tablets, laptops, GPS or
 navigational aids
- **City Vehicle** includes light duty and heavy duty vehicles owned or leased by the City of San Antonio to conduct and carry out City business functions.
- Non-work related activities any activity that does not facilitate City business or City functions. This includes personal communications and communications with non-City persons.

III. Rules and Guidelines

A. Rules

Probationary or Apprentice employees are not allowed to use a communication device while the vehicle is motion. A navigation system will be allowed when provided by the department.

Non-probationary employee may use an electronic device while operating a city vehicle, if they use the following rules:

- 1) The vehicle must be stopped in a safe location (i.e., parking lot or shoulder). Automated truck drivers must first complete the arm cycle and retract the arm completely.
 - a) Put the vehicle in park.
 - b) Set the emergency brake.
 - c) Before resuming operations, ensure the device is safely secured.
- 2) It is always encouraged for a driving employee to pull over to receive or make a call. Accepting an incoming call while driving may be acceptable if using a hands-free method, and only when it is safe and not prohibited do so.
 - a) Any call taken shall be brief and should be work-related.
 - b) Earpieces or headsets of any kind are not allowed.
 - c) Any electronic device must be properly secured and shall not be held in the employee's hand at any time the vehicle is in motion.

B. Guidelines

While always adhering to the Safety Handbook, the following guidelines are encouraged to help employees practice safe driving behaviors as it relates to electronic devices.

- 1) Silence, turn off, or set mobile communication devices to vibrate mode before starting the vehicle to reduce distractions like the pings of incoming messages and flashing lights.
- 2) Consider modifying voice mail greetings to inform callers that you are unavailable to answer calls or return messages while driving.
- 3) Inform co-workers, clients, associates, and business partners that calls may not be returned immediately.
- 4) Before driving, take a moment to get your mind focused on the task at hand safely maneuvering the vehicle and getting to the destination.

- 5) Before starting the vehicle, ensure all objects as well as electronic devices in the vehicle are secured so they will not fall and distract the driver while driving.
- 6) Before driving, pre-set the mirrors, climate control, radio, navigation system, or any other controls.
- 7) Become familiar with the vehicle so when driving you are familiar with the location of the vehicle controls such as the signals, wipers, and lights.

IV. Disciplinary Action

Violations of this policy will lead to progressive disciplinary action.